

# Enabler? Apply now!

We are an "innovative employer with a great team" (at least that's what employees and alumni say about us on rating portals). We just like to say "hidden champion". As a family business with roots in the Eifel region and business all over the world, we offer our customers innovative solutions that sustainably improve animal welfare. Our multinational team of experts researches and works at various locations around the world and at our headquarters in Niederzissen. Together we are committed to making animal nutrition healthier, more successful and more sustainable. For our team, we want you as

## Interested?

Send your application, including your availability and salary expectations, to [jobs@dr-eckel.de](mailto:jobs@dr-eckel.de).

## Any questions?

Get in touch with

**Julia Giesbrecht**  
**Human Resources**

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## Customer Support Representative (m/f/d)

### You enjoy:

- > Providing support and advice to our customers
- > Coordinating and managing cooperation with related departments, field staff and sales partners
- > Ensuring and optimising the on-time, cost-optimized and service-oriented processing of export orders
- > Ensuring compliance with customs, tax and export control regulations
- > Taking on special projects

### You bring with you:

- > Commercial training with several years of professional experience or a degree in business administration
- > Initial knowledge of export and customs processing
- > Knowledge of the law of origin of goods desirable
- > Proficient knowledge in English, German at B2 level
- > Ideally knowledge in one of the following languages: Russian, Spanish, French, Arabic, Chinese
- > Good knowledge of MS Excel and other MS Office products
- > Interest in negotiating and commercial topics

### You can expect:

- > Challenging work with a lot of scope for action in a sustainable business environment
- > Performance-based compensation, modern work structures
- > Flat hierarchies in a value-oriented family business—awarded as "FOCUS Top Employer in Medium-Sized Businesses"
- > An international, outgoing team with the best colleagues in the world

